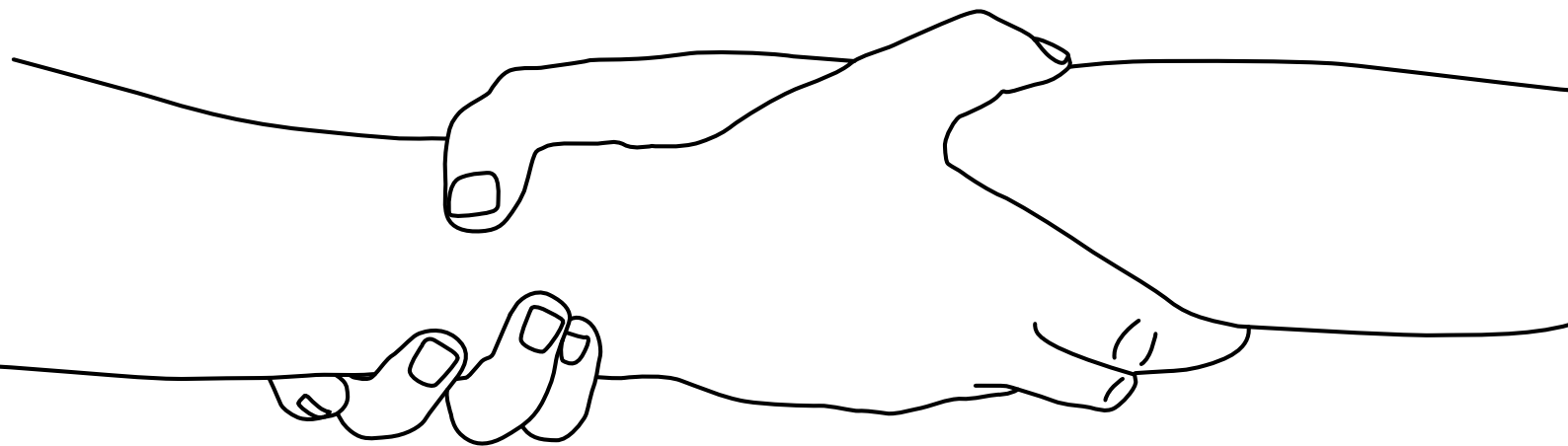


ONLINE FAMILY CARER COMMUNITY

NOVEMBER'S MEETING

- **Hampshire Parent Carer Charter** – Introduced and explained
- **Complaints procedures** – Attendees were advised of the process in each organisation and how it can help address concerns and resolve issues.



RESOURCES:

www.autism.org.uk

www.minsteadtrust.org.uk